



Number: PL-609
Date: January 26, 2023
Subject: 710 Numbering Plan Area (NPA) for the U.S. Government
Related Previous Planning Letters: PL-465, PL-172, IL-94/01-002

General Description

NANPA publishes this Planning Letter (PL) as an update of PL-NANP-465 dated March 7, 2014. The 710 NPA was assigned in 1983 to the U.S. Government for emergency services. The Emergency Communications Division (ECD) within the Department of Homeland Security (DHS) Cybersecurity and Infrastructure Security Agency (CISA) of the U.S. Government has notified the industry that the non-geographic 710 NPA should allow unrestricted and ubiquitous access in all international and domestic carriers for authorized users of the 710 NPA. The 710 NPA will be treated as non-geographic with per-call compensation provided by the U.S. Government.

The 710 NPA has provided successful access to the Government Emergency Telecommunications Service (GETS) in U.S. and Canadian local exchange carrier and cellular/PCS networks. GETS became operational on September 30, 1994, but the service and its dialing procedures have evolved from the description in earlier Planning Letters. To augment the information provided in the earlier letters, the following dialing procedure also applies:

- Dialing 1+710-NXX-XXXX provides access to an emergency service for authorized users. The 710 NPA provides access to a tariffed service of the GETS interexchange carriers (AT&T, T-Mobile, and Verizon) and the call is billed to the U.S. Government.

In order to provide universal 710 accessibility in the appropriate service mode, owners and managers responsible for user-to-network access need to ensure their switching systems including Government and civilian enterprise locations, privately-owned payphones, cable, DSL, satellite, Wi-Fi and Voice over IP (VoIP) systems, and privately-owned PBXs are programmed to accommodate the 710 NPA. Further, IP switching systems need to be configured to permit early media cut-through to accommodate GETS calling-card dialing, which include tone prompts and the collection of DTMF digits. Accordingly, the 710 area code will be unblocked to network access, including equal access. Access to 710 will be provided from any cellular/PCS/Wi-Fi phone or smart device, whether the phone or the device is subscribed in the area where the call is placed. Section 4.7 of the LERGTM Routing Guide addresses NPA 710.

To the extent that the above requirements are different from those identified in the previous planning letters, they are subject to negotiation between individual service providers and the ECD. The ECD intends to achieve wide recognition for the non-geographic 710 NPA by drawing attention to this letter on the NANPA website: <http://www.nanpa.com>.

Contact Information

Questions concerning the 710 area code and operational questions about GETS should be directed to Ms. Deborah Bea, Priority Communications Services Subdivision, DHS/CISA/ECD, at 703-217-4118 or deborah.bea@cisa.dhs.gov.